

SMART OBJECTIVES

Safety First – For all our Clients and Staff

Maximising use of all resources to ensure profit

Accountability – Empowering our staff to make decisions

Reliability

Timeliness

COMPANY GOALS

Speedy response / decisiveness in all areas of the business

Innovation to move ahead of all our competitors

Train and develop people to move the business forward

Ensure customer satisfaction

Document: POL FORM 178 Page 1 of 1 Review Date: Sept/20